



Direct Connect

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When you need the promise of direct voice delivery, we recommend **Direct Connect.**

- With Direct Connect we guarantee all calls are routed directly. Calls which cannot be terminated directly are returned for onward routing.
- Direct routing assures the highest possible standards of reliability, quality and speed.
- The service is available to destinations where TNZI has a direct connection to the terminating network.
- Total assurance around quality and pricing.
- Access to online reporting with latest pricing, billing and traffic information. You're fully informed of your account activities at the click of a mouse.
- The service provides mobile roaming and Caller Line Identification (CLI) to selected destinations.
- Industry recognised service agreement so you can have complete confidence in working with us.

International voice services that assure you of quality, value and reliable termination of calls to mobile and fixed destinations worldwide.

TNZI has direct interconnects with over 200 telecommunications operators, through our Points of Presence in Los Angeles, New York, Miami, Tokyo, Singapore, London, Frankfurt, Sydney, Melbourne and Auckland.

For all voice calls, we collect real-time call data records on traffic that passes through our switches worldwide. This information is used to manage, and help you manage, your traffic in innovative and powerful ways.

Real-time reporting allows instant decisions to support network continuity and quality. In the event of a network overload, traffic can be re-routed within minutes to ensure your calls are delivered. Such proactive routing management often averts challenges before they occur.

If service issues do arise, our Business Management Centre is on hand 24 x 7, every day of the year, with both first and second-level support staff. There is no waiting, whatever your time zone.

Friendly, open, direct.
Experience the New Zealand attitude.



More Direct Connect info...

To discuss details and pricing information, talk to your TNZI Account Manager or email us at info@tnzi.com